

OASIS and HAVEN Help Resources for MISSOURI Agencies

A variety of resources have been developed to assist you as you implement OASIS in your agency. Please notice that you will contact a different resource for OASIS data collection, HAVEN software issues and transmission of data.

Questions regarding OASIS patient assessment and data collection regulations should be directed to:

Joyce Rackers, RN, OASIS Education Coordinator for Missouri,

Joyce.Rackers@health.mo.gov

Website: <http://www.health.mo.gov/safety/homecare>

Phone number: 573/751-6336 Fax number: 573/751-6315

Questions regarding HAVEN software (but not related to transmission of data) should be directed to:

IFMC National HAVEN Help Line

available 7:00 a.m. to 7:00 p.m.

Toll free phone number: 877/201-4721 Toll free fax number: 888/477-7871

HAVEN email address: haven_help@ifmc.org

Questions regarding the **CMSNet(Verizon)** should be directed to:

CMSNet (Verizon Helpline)

Toll free phone number: 888/238-2122 or email

mdcn.mco@palmettogba.com

Questions regarding data submission to the State of Missouri should be directed to:

Debi Siebert, OASIS Automation Coordinator for Missouri, Debi.Siebert@health.mo.gov

OASIS data submission Help Line: 573/751-6332

OASIS data submission Fax Line: 573/751-6315